SpecialServices Classic v19.x.x Cycle Release Notes

Classic SpecialServices

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v19.0.0 RELEASE NOTES

SpecialServices v19.0.0 provides several new features and resolves some issues to improve your experience. This overview explains the recent changes.

This document contains the following items:

- Enhancements
- Resolved Issues

Related documentation is available on the Customer Support Portal. For more information about an enhancement, see the product guide referenced in parentheses.
http://support.progressbook.com/Products/SpecialServices/Product Guides/Forms/AllItems.aspx.

Enhancements

User Interface

- The user interface has been updated to include the new SpecialServices logo. (*ProgressBook SpecialServices User Guide, ProgressBook SpecialServices System Manager Guide*)
- The user interface has been updated to include the new ProgressBook logo and colors. (*ProgressBook SpecialServices User Guide, ProgressBook SpecialServices System Manager Guide*)

Resolved Issues

Task Queue

- (D14217) Previously, in the **Student** field, when you searched for a student with no middle name in the system by entering their name in the format [last name, first name] and then selected the student from the results list, no open tasks displayed for the student, even when the student had open tasks in SpecialServices. Now, in these circumstances, all open tasks display successfully.

EMIS Review

- (D13382) Previously, when you created an EMIS Review report from a completed ETR task, opening and saving the Data Collection Form (DCF) caused the **Event Date** field for the ETR task to be deleted from the DCF. Now, opening and saving the DCF does not affect the ETR event date.

In this ProgressBook Suite release, the application does not contain any end-user enhancements or resolved issues; only an updated version number is observable.

v19.2.0 Release Notes

SpecialServices Classic v19.2.0 resolves some issues to improve your experience. This overview explains the recent changes.

Related documentation is available on ProgressBook WebHelp.

http://webhelp.progressbook.com/SpecialServices/specialservices.htm

Resolved Issues

System Configuration

- (D14577) Previously, in the **Default School Year** drop-down list, when an ITC selected **2019-2020** as the default school year and then upgraded SpecialServices Classic to v19.1.0, the default school year value reverted to **2018-2019**. Now, the correct school year value is retained after the upgrade.

    Note: In future upgrades, the default school year must be manually updated.

Task Queue

- (D14624) Previously, when a user with classes in multiple districts switched districts, the **School** drop-down list displayed instead of the **Class** drop-down list for the selected district. Now, the **Class** drop-down list correctly displays after switching districts.

Open Tasks

- (D14190) Previously, when you clicked **Add New Task**, a delay sometimes occurred before the **New Task** window opened. On the **New Task** window, when you selected a task type from the **Task Template** drop-down list, a second delay sometimes occurred before the **Task Name** field populated with the default task name. Now, the loading time and performance of creating a new task has been improved.

District Switcher

- (D14611) Previously, when you switched districts, an active archived district was sometimes put in context instead of the district you selected. Now, when you switch districts, the correct district is put in context.

v19.3.0 RELEASE NOTES

SpecialServices Classic v19.3.0 provides a new feature and resolves an issue to improve your experience. This overview explains the recent changes.

This document contains the following items:

- Enhancement
- Resolved Issue

Related documentation is available on ProgressBook WebHelp.

http://webhelp.progressbook.com/SpecialServices/specialservices.htm

Enhancement

Forms

- All forms for the **WEP - Gifted WEP (North Point ESC)** task now display the student's name and grade level in the header.

Resolved Issue

GradeBook

- (D13542,11429) Previously, on the **Delete Students** screen in GradeBook, when you attempted to delete a student who had contacts or uploaded pages associated with completed tasks in SpecialServices Classic, the deletion was unsuccessful. Now, in these circumstances, you can delete the student and all data in SpecialServices Classic for the student is also deleted.

In this ProgressBook Suite release, the application does not contain any end-user enhancements or resolved issues; only an updated version number is observable.

v19.6.0 RELEASE NOTES

SpecialServices Classic v19.6.0 resolves some issues to improve your experience. This overview explains the recent changes.

Related documentation is available on ProgressBook WebHelp.

http://webhelp.progressbook.com/SpecialServices/specialservices.htm

Resolved Issues

Login

- (D15349) Previously, when you attempted to log in to SpecialServices Classic using Google Chrome v80, an error message sometimes displayed that indicated that too many redirects occurred. Now, you can log in to the application successfully.

User Interface

- (D15349) Previously, when you switched districts using Google Chrome v80, the original district still displayed in the district drop-down list even though the screen updated to display data for the district you selected. Now, the district drop-down list functions as expected.